

STURGES-YOUNG CENTER FOR THE ARTS

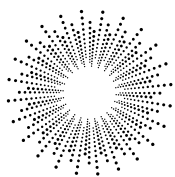
GENERAL POLICIES AND PROCEDURES

- Valid photo ID is required for will-call tickets and the purchase of alcoholic beverages.
- Some events may be age restricted. Please check ticket listing on sturgisboxoffice.com or contact the Sturgis Box Office at 269.651.8541 prior to purchasing tickets if you have questions.
- Outside food & beverages are prohibited for shows and non-catered events. Outside alcohol is strictly prohibited at all times.
- All purses and bags are subject to search.

Guest Code of Conduct for those attending an event at the SYCA.

Sturges-Young Center for the Arts, (SYCA), is committed to creating a safe, welcoming, and enjoyable entertainment experience for all our patrons, performers and staff. Guests have a right to expect an environment where:

- Guests will be treated in a consistent, professional, and courteous manner by all venue staff & volunteers.
- Guests will assist in creating a safe and enjoyable environment by reporting inappropriate behavior to an usher, staff, or the Executive Director.
- Guests will comply with requests from venue staff and security regarding facility operations and emergency response procedures.
- Guests will sit only in their ticketed seats and show their tickets when requested unless it is a general seating event.
- Guests agree to refrain from interfering with performances and the performers, including talking loudly above the level of performance, use of flash photography, or excessive use electronic devices, and will limit leaving and entering the theater during performances to a minimum.
- Guests will consume alcoholic beverages in a responsible manner and in compliance with the law. SYCA staff have the right to refuse service of alcohol to any guest for any reason, including but not limited to those who show signs of impairment.
- Guests who engage in fighting, throwing objects, using foul/abusive language or gestures, attempting to enter restricted areas, or engaging in other behavior detrimental to the experience of other guests will be immediately ejected from the venue.
- Guests will not interfere with the event or performers in any way.



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- Guests will not smoke/vape anywhere inside the theater or building at any time.
- Guests will wear a shirt, shoes, and lower garments at all times.
- Guests will help keep the theater clean and fresh by disposing of trash and recycling properly and leaving the theater in the same condition as when they arrived.

Theater management reserves the right to revoke a ticket without refund for non-compliance with any of the above terms and policies, as determined in the sole discretion of theater personnel.

Thank you for your cooperation in creating a safe and enjoyable theater experience for all at the Sturges-Young Center for the Arts.